

Dear Debbie Bird,

I am replying to your correspondence to the Chief Constables office on 190623 (see attached). I have liaised with the Performance and Analysis department. They advise me that they have issued the following statement:

“Devon and Cornwall Police are transitioning to a new record management system (Niche), which will provide enhanced functionality and analytical capability. The change will deliver a significant uplift in our ability to record and report crime and incident data. However during the transition period, the information that we are able to provide will be limited as reliable quantifiable data is not available. Officers are able to view crime and intelligence records, however a range of process and data issues means that providing strategic information is not possible at this time. The issue is not that we can't extract data, the issue is that the data on the system is not reliable.

We are working at pace to identify the issues, but they are wide and varied and in many cases require changes to working practices to ensure data quality improves.”

Essentially, we have not yet been able to report accurate data since the start of Niche; a new crime database we have instituted. Therefore, we are not currently providing data to Police.uk which informs the release of crime data. We are beginning to work with crime data within the Constabulary and hope to be able to releases reliable data by the end of this year.

I hope that answers your question. I believe it does..... regrettable though it is.

Yours sincerely,

Grant Leitch.
Mid Devon Neighbourhood Inspector.