

Agenda Item 23 20230914

Enf/23/00002/INFO - Meadow Park Development - Potential breach of condition 17 23/01018/NMA Non-Material Amendment for Planning Permission 18/00175/MOUT

Stage 2 complaint - Ref: MDCMS-6436

1. The purpose of this paper is to circulate previous correspondence and for members to decide on how to move forward.
2. Attached are the following documents for information. Sections of them have been highlighted to draw attention to points and there are comment notes in blue script in some places. They set out the timeline from the original complaint up to the receipt of the Stage 2 letter of response.
 - a) Original letter of complaint;
 - b) Stage 1 response from Team Leader A Devereaux;
 - c) Parish Council response to move to Stage 2 of the Complaint procedure;
 - d) Stage 2 response from Development Management Manager A Williams.
3. Council now need to make a decision as to where we go from here. There are a number of options which can be considered. Set out below are some options but members may wish to consider others.
 - A. Do nothing and close the file;
 - B. Go to the Ombudsman but there may be an issue with this as the complaint has not been properly dealt with in accordance with policy. The original complaint has not been dealt with in the Stage 2 response letter;
 - C. Raise the issue with the Chief Executive by sending him all of the documents and i) ask that he ensures it is dealt with correctly; ii) make a further complaint as to the way the Parish has been treated.